

FOR IMMEDIATE RELEASE

Date: Friday, April 10, 2009

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GAPSA Publishes 2009 Landlord Ratings

The Graduate and Professional Student Assembly (GAPSA) is pleased to announce the public release of the 2009 Penn Landlord Survey results.

GAPSA, with guidance from the Office of Off-Campus Services and in coordination with the Undergraduate Assembly, the Office of Biomedical Postdoctoral Programs, and the graduate student associations at Drexel University and the University of the Sciences in Philadelphia, has been collecting housing data from renters in the Philadelphia area since November 2008.

During this time period more than 1,000 individuals have responded to the on-going survey, which is designed to produce landlord ratings that will help incoming and current students and staff make better-informed decisions about housing options in Philadelphia.



Tenants were asked to rate landlords based on questions grouped into three general indices:

1. Landlord-Tenant Relationship
2. Apartment/House Quality or Condition
3. Landlord's Responsiveness to Repairs

Founded initially in 1970 by a group known as the "Penn Consumers Board," the Penn Landlord Survey has been published intermittently over the years. In 2002, the Survey was first launched on the Internet, and in October 2008 GAPSA took on oversight of the online tool.

The Survey takes roughly five minutes to complete; participants are asked to respond to questions using a five-point scale. The rankings presented below have been assigned to landlords who were the subject of five or more entries, and to apartment buildings using the same criterion. Additional data can be viewed for any landlord or building that is the subject of at least three responses. Full results and the survey itself can be accessed publicly on the GAPSA website: <http://www.gapsa.upenn.edu/gapsa-landlord-survey>

2009 Landlord Survey Results

Overall Rating	Landlord or Company
★★★★★	4.54 Forest City (14 surveys)
★★★★★	4.53 The Wellington (3 surveys)
★★★★★	4.51 Michael Levin (9 surveys)
★★★★★	4.45 Hanover (13 surveys)
★★★★★	4.44 2400 Chestnut Associates (42 surveys)
★★★★★	4.42 Turchi Properties (11 surveys)
★★★★★	4.28 Off Campus Management (3 surveys)
★★★★★	4.25 Historic Landmarks for Living (10 surveys)
★★★★★	4.22 Alvin Levin (3 surveys)
★★★★★	4.11 40th Street Promenade (7 surveys)
★★★★★	4.09 1500 Locust (20 surveys)
★★★★★	4.08 Al Shapiro (3 surveys)
★★★★★	4.06 David Trickett (3 surveys)
★★★★★	3.93 Roosevelt Partners (4 surveys)
★★★★★	3.90 Dranoff Properties (33 surveys)
★★★★★	3.85 Alex Senderowicz (3 surveys)
★★★★★	3.83 Michael Singer (25 surveys)
★★★★★	3.79 The Courts (7 surveys)
★★★★★	3.78 A.H. Klein Properties (32 surveys)
★★★★★	3.77 Allan Domb (16 surveys)
★★★★★	3.72 New Horizons Housing LLC (22 surveys)
★★★★★	3.67 Philadelphia Management (36 surveys)
★★★★★	3.67 Apartments at Penn (6 surveys)
★★★★★	3.65 Rittenhouse Claridge (14 surveys)
★★★★★	3.64 Centra Associates (13 surveys)
★★★★★	3.60 Jay Fenster (3 surveys)
★★★★★	3.58 Knickerbocker Properties (4 surveys)
★★★★★	3.50 The Radian Apartments (4 surveys)
★★★★★	3.40 UCA Realty Group UofP (25 surveys)
★★★★★	3.40 Solo Realty (3 surveys)
★★★★★	3.32 Constellar Corporation (7 surveys)
★★★★★	3.31 AIMCO (37 surveys)
★★★★★	3.31 George Gay (4 surveys)
★★★★★	3.25 Campus Apartments (86 surveys)
★★★★★	3.24 University City Housing (72 surveys)
★★★★★	3.22 Ironwood Properties (3 surveys)
★★★★★	3.16 Neighborhood Preservation and Development Fund (15 surveys)
★★★★★	3.15 Leroy Kean Inc. (4 surveys)
★★★★★	3.03 Powelton Properties (9 surveys)
★★★★★	3.01 Urban and Bye Realtor (6 surveys)
★★★★★	2.99 William Penn Realty (12 surveys)
★★★★★	2.99 New Age Realty (7 surveys)
★★★★★	2.86 Joseph Palmer (4 surveys)
★★★★★	2.83 Walter M. Wood, Jr. (15 surveys)
★★★★★	2.74 A Signature Community (18 surveys)
★★★★★	2.67 University Enterprises / Herman Realty (10 surveys)
★★★★★	2.27 Pine Realty (8 surveys)
★★★★★	1.78 ARCCO / Realty World Properties (6 surveys)

Overall Rating	Building Name
★★★★★	4.57 Locust on the Park (9 surveys)
★★★★★	4.53 The Wellington (3 surveys)
★★★★★	4.52 Lofts at 1835 Arch (7 surveys)
★★★★★	4.47 1930 Chestnut (8 surveys)
★★★★★	4.45 Domus (13 surveys)
★★★★★	4.44 2400 Chestnut (42 surveys)
★★★★★	4.41 Garden Court Plaza (8 surveys)
★★★★★	4.37 The Drake (3 surveys)
★★★★★	4.29 1700 Walnut (3 surveys)
★★★★★	4.25 The Chatham (6 surveys)
★★★★★	4.11 The Hub (7 surveys)
★★★★★	4.09 1500 Locust (20 surveys)
★★★★★	4.05 Riverloft Apartments (13 surveys)
★★★★★	3.94 Old Quaker Building (6 surveys)
★★★★★	3.93 Roosevelt Apartments (4 surveys)
★★★★★	3.93 Wanamaker House (7 surveys)
★★★★★	3.82 Walnut Hill (7 surveys)
★★★★★	3.79 The Courts (7 surveys)
★★★★★	3.66 Left Bank (24 surveys)
★★★★★	3.65 Rittenhouse Claridge (14 surveys)
★★★★★	3.65 Webster Manor (6 surveys)
★★★★★	3.65 The Sterling (6 surveys)
★★★★★	3.63 Castle Hill (6 surveys)
★★★★★	3.62 Surrey Hall (3 surveys)
★★★★★	3.60 4529 Spruce Street (3 surveys)
★★★★★	3.57 The Fairfax (24 surveys)
★★★★★	3.48 Liberty View (3 surveys)
★★★★★	3.45 Pine Terrace (3 surveys)
★★★★★	3.40 Park Towne Place (3 surveys)
★★★★★	3.27 Hamilton Court (23 surveys)
★★★★★	3.12 Royal Palm Court (3 surveys)
★★★★★	3.08 Concord Hall (8 surveys)
★★★★★	2.70 Blenheim (5 surveys)
★★★★★	2.64 Spruce Hall (3 surveys)
★★★★★	2.54 Chestnut Hall (15 surveys)

